



November 9th, 2020

Residents and Families,

We are extremely saddened with the significant rise of COVID in our community. With that being said we have some updates that are effective immediately we'd like to share with you;

- We do NOT have any positive COVID cases in our building, but we do have employees that will need to be out due to symptoms. These employees need to be tested before they can return to work, which then causes staffing shortages.
- **AT THIS TIME, WE NEED TO RESTRICT SUPPLY DROP OFFS WITH STAFF ASSISTANCE TO TUESDAY AND THURSDAYS ONLY 9AM-6PM.** The reason for this decision is to limit visitors' multiple times a day which will then allow more time specifically dedicated to resident cares.
- We're going to see a lot of staffing hiccups that will need to be assessed on a day to day basis. We're going to continue giving the best care and compassion, with what we're hoping is just a few glitches on the 2020 road we continue to maneuver through.
- Any residents that leave for a non-medical reason will require a 14-day quarantine. We understand this incredibly difficult and frustrating. This is from the Minnesota Department of Health / CDC Guidelines and is state wide in all assisted, independent and memory care facilities, not just Faribault Senior Living.

Thank you,

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